

## **COMMUNITY SAFETY COMMITTEE**

(Devon & Somerset Fire & Rescue Authority)

10 November 2023

### Present:

Councillors Hendy (Chair), Chesterton (Vice-Chair), Coles, Cook-Woodman, Kerley, Patel and Radford

### Apologies:

Councillors Brazil and Power

### \* **CSC/23/6 Minutes**

**RESOLVED** that the Minutes of the meeting held on 8 September 2023 be signed as a correct record.

### \* **CSC/23/7 Review of Key Performance Indicators**

The Committee considered a report of the Assistant Chief Fire Officer (Service Delivery) (CSC/23/12) to which was appended a review of Key Performance Indicators (KPIs) within the remit of this Committee for scrutiny purposes and aligned to the following two Authority-approved Strategic Priorities:

Priority 1 – targeted prevention and protection activities to reduce risks in the community, improve health, safety and well-being and supporting the local economy; and

Priority 2 – use of operational resources to provide an effective emergency response to meet local and national risks identified in the Community Risk Management Plan.

The KPIs had been subject to extensive review with the resultant suite approved by the Service Executive Board. The report identified a number of amendments to existing KPIs, the removal of six KPIs and the inclusion of four new KPIs one of which (the proportion of dwelling fires resulting in “hot strike” activity) addressed an issue raised His Majesty’s Inspectorate of Constabulary & Fire & Rescue Services (HMICFRS) following the last Service inspection. For each KPI, the rationale for the proposed change was indicated.

**RESOLVED** that the proposed KPIs as identified in the appendix to report CSC/23/12 be endorsed.

***(See also Minute \*CSC/23/8) below.***

\* **CSC/23/8 Strategic Priority 1 and 2 Performance Measures: Quarter 2 2023-24**

The Committee considered a report of the Director of Service Delivery (CSC/23/13) to which was appended a performance monitoring report for the second quarter of the current (2023-24) financial year against those Key Performance Indicators falling within the remit of this Committee for scrutiny purposes and aligned to Authority-approved Strategic Priorities 1 and 2.

In summary, the KPI performance was:

	Succeeding (i.e. achieving target)	Near target (i.e. less than 10% away from achieving target)	Needs Improvement (i.e. at least 10% away from achieving target)
Priority 1	11	5	3
Priority 2	6	8	0

The report provided a detailed exception report for the three KPIs requiring improvement, explaining the reasons for the exceptions and measures to remediate the performance.

**RESOLVED**

- (a). That a report be submitted to the next meeting detailing data collection for KPI 1.2.4.1 (the number of non-domestic false alarms due to apparatus per 10,000 rateable premises) together with any measures proposed to improve performance against this KPI;
- (b). That, subject to (a) above, the report be noted.

***(See also Minute CSC/23/7) above).***

\* **CSC/23/9 His Majesty's Inspectorate of Constabulary & Fire & Rescue Services (HMICFRS) Areas for Improvement Action Plan Update**

The Committee received for information a report of the Chief Fire Officer (CSC/23/14) on progress against those Areas for Improvement falling within the remit of this Committee and as identified by HMICFRS following its last inspection of the Service.

The report indicated one Area of Improvement was currently identified as “In progress – off track”. The reasons for this were identified and it was anticipated that, by the next report to the Committee, this Area for Improvement would be back on track.

**\*DENOTES DELEGATED MATTER WITH POWER TO ACT**